



**HCL Technologies Ltd. – BPO Services felicitated by CIO magazine**  
**in the 3<sup>rd</sup> Annual CIO 100 Awards, India**

**Noida, September 5, 2008** - IDG India's CIO magazine has awarded HCL Technologies Ltd. – BPO Services with the 2008 CIO 100 Award. The annual award program recognizes organisations that exemplify the highest level of operational and strategic excellence in information technology (IT).

"The Bold 100 honorees stand out because they have dared to take on risk for the chance of reward in challenging business climates," says **Vijay Ramachandran, Editor-in-Chief, IDG India**. "The CIOs leading these projects are smart, inventive and determined — I offer them my best wishes."

Commenting on the win, **Mr. Ranjit Narasimhan, President & CEO, HCL Technologies Ltd. – BPO Services**, said, "Our organization's strategy is to bring the right mix of technology and business to derive higher efficiencies. eNSURE IT is one such initiative which is at par with the current industry best practices. This has enhanced the value proposition delivered to our business and is a true corporate asset. I congratulate the team on this remarkable achievement."

**Mr. Vijay Reddy, Senior Vice President - Technology, HCL Technologies Ltd. – BPO Services**, added, "eNSURE IT offers our customers a very high infrastructure availability of 99.99% uptime of all Network and Applications, by proactively monitoring all the critical parameters of the infrastructure. eNSURE IT has delivered a positive effect on revenues impacted by operational challenges; moreover any outages now have minimal impact on our day to day operations."

Key driver of eNSURE IT, **Mr. P V Ramadas, Vice President - Technology, HCL Technologies Ltd. – BPO Services**, remembers the journey during implementation of eNSURE IT - "Those were very exciting and challenging days. The team worked effortlessly to ensure that the platform was effectively deployed to bring in an ideal mix of people, process and technology. We all rallied together to turn this vision into a reality and the platform was launched successfully due to the persistent efforts of the team and support of all stakeholders. We are extremely proud today with this added recognition."

The CIO 100 Awards will be presented at a grand function honouring winners on September 6, 2008 at Jaipur.

For more information on the awards, please visit [www.cio100.in](http://www.cio100.in)

## About HCL Technologies Ltd. – BPO Services

HCL Technologies Ltd. - BPO Services (HCL BPO) is one of the early players of Business Process Outsourcing. With several Fortune 500/Fortune Global 500 customers, 160+ processes and over 13,300 professionals operating out of India and Northern Ireland, HCL BPO has strong domain knowledge and runs quality driven processes. HCL BPO's focus verticals include Telecom, Retail & CPG, Banking & Financial Services, Insurance, Hi-Tech & Manufacturing, and Media Publishing & Entertainment. This apart, the company services various areas of operations that include Supply Chain Management, Finance and Accounting Services, Knowledge & Legal Services, Customer Relationship Management and Technical Support.

The organization ranks 4th globally in the Business Process Outsourcing vendors survey by Black Book of Outsourcing, 2008. HCL BPO also ranks in the Leaders category of the Global Outsourcing 100 by IAOP 2008. HCL BPO is the largest BPO service provider in Northern Ireland. The organization runs the largest BPO telecom engagement in India. For more information, please visit [www.hclbpo.com](http://www.hclbpo.com)

## About HCL Technologies

HCL Technologies is one of India's leading global IT Services companies, providing software-led IT solutions, remote infrastructure management services and BPO. Having made a foray into the global IT landscape in 1999 after its IPO, HCL Technologies focuses on Transformational Outsourcing, working with clients in areas that impact and re-define the core of their business. The company leverages an extensive global offshore infrastructure and its global network of offices in 16 countries to deliver solutions across select verticals including Financial Services, Retail & Consumer, Life Sciences Aerospace, Automotive, Semiconductors, Telecom and MPE (Media Publishing & Entertainment). For the year ended 30th June 2008, HCL Technologies, along with its subsidiaries had revenues of US\$ 1.9 billion (Rs. 7,639crore) and employed 50,741 professionals. For more information, please visit [www.hcltech.com](http://www.hcltech.com)

## About HCL Enterprise

HCL Enterprise is a \$4.9 billion leading Global Technology and IT Enterprise that comprises two companies listed in India - HCL Technologies & HCL Infosystems. The 3-decade-old Enterprise, founded in 1976, is one of India's original IT garage start-ups. Its range of offerings span Product Engineering, Custom & Package Applications, BPO, IT Infrastructure Services, IT Hardware, Systems Integration, and distribution of ICT products. The HCL team comprises over 55,000 professionals of diverse nationalities, who operate from 18 countries including 360 points of presence in India. HCL has global partnerships with several leading Fortune 1000 firms, including leading IT and Technology firms. For more information, please visit [www.hcl.in](http://www.hcl.in)

## About CIO 100 Awards

CIO magazine has a long and proud tradition of honoring leading companies for business and technology leadership and innovations through its premiere award program – CIO 100. Now in its 21st year in the USA, it is an acknowledged mark of enterprise IT excellence. It's a celebration of 100 organizations (and the people within them) that are using information technology in innovative ways to deliver business value, whether by creating competitive advantage, optimizing business processes, enabling growth or improving relationships with customers. Hosted in countries such as Canada, Sweden, Australia, Singapore, Vietnam, Hungary and India, the CIO 100 Awards is a truly global recognition. It is an acknowledged mark of excellence in enterprise IT. According to a survey by PR Week magazine, CEOs named CIO 100 among the top 10 most influential corporate scorecards anywhere, compiled by any publication or organization.

## **Forward Looking Statements**

*Certain statements in this release are forward-looking statements, which involve a number of risks, uncertainties, assumptions and other factors that could cause actual results to differ materially from those in such forward-looking statements. All statements, other than statements of historical fact are statements that could be deemed forward looking statements, including but not limited to the statements containing the words 'planned', 'expects', 'believes', 'strategy', 'opportunity', 'anticipates', 'hopes' or other similar words. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding impact of pending regulatory proceedings, fluctuations in earnings, our ability to manage growth, intense competition in IT services, Business Process Outsourcing and consulting services including those factors which may affect our cost advantage, wage increases in India, customer acceptances of our services, products and fee structures, our ability to attract and retain highly skilled professionals, our ability to integrate acquired assets in a cost effective and timely manner, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, the success of our brand development efforts, liability for damages on our service contracts, the success of the companies /entities in which we have made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property, other risks, uncertainties and general economic conditions affecting our industry. There can be no assurance that the forward looking statements made herein will prove to be accurate, and issuance of such forward looking statements should not be regarded as a representation by the Company, or any other person, that the objective and plans of the Company will be achieved. All forward looking statements made herein are based on information presently available to the management of the Company and the Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the Company.*

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