

Testimonials



Our heartfelt congratulations to HCL..... More personally, from our family in Global Supply Management to yours in HCL BPO, thank you for the success in this extraordinary journey you have embarked upon, with us, to pioneer Procurement Support....

VP - Global Procurement
F-500 Technology Company
Process: Procure-2-Pay

The value which you and your team have provided to us is beyond doubt above and beyond the call of duty. The AR receivables management provided by HCL has been world class. Not only has the validation and collection process been effective. Your agents have been professional to our customers is second to none even when they have been unpleasant. The analysis provided confirms this. Needless to say, we consider the operational status of the HCL team an integral part of our daily Modus Operandi. Without HCL the debtor management and DSO would be substantially out of control.

Group Credit & Risk Manager
UK based retail Water Supply Major
Process: Order-2-Cash

HCL BPO has delivered an outstanding job for our Company. In a short timescale, they have helped support our customers across the globe and make every transaction simple and complete. The operational model they have delivered is proving to be a key engine for driving customer satisfaction and cost reduction. They continually put the customer experience at the heart of our business.

Global Director Outsourcing
Global ISV Major
Process: Multi-shore/multi-lingual L1-L3 Product Help Desk